# Office of Rural Health Operations



Congress established the U.S. Department of Veterans Affairs (VA) Office of Rural Health (ORH) to address rural health care challenges through research, innovation and dissemination of new models of care. The mandate states that ORH will:



Conduct, coordinate, promote and disseminate research into issues affecting Veterans who reside in rural communities



Develop, refine and promulgate policies, best practices, lessons learned, and innovative and successful programs to increase access to care for rural Veterans

ORH fulfills the mission of its mandate through the following activities.



### **Veterans Rural Health Resource Centers**

Veterans Rural Health Resource Centers (VRHRCs) are ORH's field-based satellite offices located at VA medical centers in lowa City, Iowa; Salt Lake City, Utah; White River Junction, Vermont; Gainesville, Florida; and Portland, Oregon. As hubs for rural health care research, innovation and the dissemination of best practices, VRHRCs:

- ☑ Improve understanding of the challenges faced by Veterans living in rural areas
- ✓ Identify disparities in the availability of health care to Veterans living in rural areas
- Formulate practices or programs to enhance the delivery of health care to Veterans living in rural areas
- Develop special practices and products for the benefit of Veterans living in rural areas and for implementation of such practices and products in the Department system-wide





## **Enterprise Program Funding**

Each year, ORH manages a funding process that supports rural health initiatives in medical centers, health care systems and clinics that serve rural Veterans. Funding is available to VA applicants through the Rural Health Initiative budget for implementation of evidenced-based programs and Rural Promising Practices that significantly improve rural Veterans' access, health and well-being.



## **Partnerships**

ORH partners with internal and external offices to develop innovative programs and elevate the rural Veteran voice to a diverse group of stakeholders. For example, ORH partners with VA's Office of Connected Care to ensure rural Veterans have access to expert stroke care through the VA National Telestroke Program.



Outside VA, ORH collaborates with federal agencies, such as the Departments of Labor, Commerce and Transportation, to expand access to care and services, including broadband internet.

ORH also administers and manages Memoranda of Understanding with U.S. Department of Health and Human Services offices, including:

## **Federal Office of Rural Health Policy (FORHP):**

Through FORHP's Rural Veterans Health Access Program, state authorities in rural health collaborate with ORH's VRHRCs to increase access to health care services in rural communities

#### **Indian Health Service (IHS):**

IHS and ORH partner to advance collaboration, coordination and resource-sharing to improve the health status of American Indian and Alaska Native Veterans

The Office of Rural Health (ORH) works to see that America's Veterans thrive in rural communities. To support the health and well-being of rural Veterans, ORH establishes and disseminates Enterprise-Wide Initiatives that increase access to care for the 2.7 million rural Veterans enrolled in the U.S. Department of Veterans Affairs' health care system. Key focus areas include programs that address workforce shortages, transportation, primary care, mental health, telehealth and specialty care. To learn more, visit www.ruralhealth.va.gov.

